



LYDA KREWSON
MAYOR

OFFICE OF THE MAYOR
CITY OF ST. LOUIS
MISSOURI

CITY HALL - ROOM 200
1200 MARKET STREET
SAINT LOUIS, MISSOURI 63103-2877
(314) 622-3201

| Emergency Resource Guide | | | |
|------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------|----------------------------------------------------------------------|
| Resource | Notes | Phone | Website |
| COVID-19 Contacts | | | |
| City of St. Louis Dept. of Health Hotline | Available M-F 8am - 10pm | 314-657-1499 | City of St. Louis Dept. of Health Hotline |
| Missouri Dept. of Health and Senior Services Hotline | Available 24/7 | 877-435-8411 | Missouri Dept. of Health and Senior Services Hotline |
| CDC Info | Available 24/7 for COVID-19 Calls | 800-232-6348 | CDC Info |
| Mercy Chesterfield Drive Thru Testing | Mercy is opening this drive-through location at the Mercy Virtual Care Center, 15740 S. Outer Forty Road in Chesterfield, Missouri. Must call before arrival and must be exhibiting symptoms. | 314-251-0500 | Mercy Chesterfield Drive Thru Testing |
| Utilities | | | |
| City of St. Louis Water Division | On March 12, Mayor Krewson ordered the City of St. Louis Water Dept. to stop all water shut offs until at least May 15. | 314-771-2255 | City of St. Louis Water Division Website |
| Ameren | Effective immediately, Ameren is suspending all disconnections for non-payment and forgiving any late payment fees for residential and business customers. | 800-552-7583 | Ameren Press Release |
| Spire | Spire Energy suspended disconnects and late fees until May 1 for residential and business customers. | 800-887-4173 | Spire Press Release |
| Spectrum | Charter will offer free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have a Spectrum broadband subscription. | 1-844-488-8395 | Spectrum Press Release |
| Community Resources | | | |
| Food/Children | | | |
| St. Louis Schools Pandemic Meal Plan | Meals will be served free of charge for all St. Louis children 18 and younger from 8am to noon, Monday through Friday. | Check website for dates/location | SLPS Meal Plan Details |
| Missouri SNAP Program | Low-Income Food Assistance Program | 855-373-4636 | MO SNAP Details |
| St. Louis Crisis Nursery | Provides 24/7 assistance for short-term care for young children. | 314-768-3201 | Crisis Nursery Link |
| St. Louis Area Foodbank | Provides referrals to food programs throughout the city. | 314-292-6262 | STL Food Bank Link |
| Utilities | | | |
| United Way of Greater St. Louis | Provides 24/7 assistance and information to resources for food, shelter, financial stability, health and other needs. | 211 OR 1-800-427-4626 | United Way Link |
| Heat Up STL | Provides financial assistance to disabled, seniors, and low-income individuals | 314-241-7668 | Heat Up STL Link |
| Housing | | | |
| St. Louis Housing Authority | Assistance for public housing. | 314-531-4770 | SLHA Link |
| St. Louis Housing Helpline | Referrals to shelters. | 314-802-5444 | St. Louis Homeless Resources |
| General Assistance/Referrals | | | |
| Urban League of Metropolitan Saint Louis | Provides direct and referral programs, and assistance with LIHEAP utility assistance program. | 314-615-3600 | Urban League Link |
| Salvation Army | Provides emergency assistance programs. | 314-646-3000 | Salvation Army Link |
| People's Community Action Corporation | PCAC serves residents of St. Louis City and Wellston who are at 125% poverty level or below with direct and referral programs. | 314-862-6270 | PCA STL Link |